Sector Based Specialist Training



enabling real people into real jobs

All SWAP opportunities are linked to genuine job vacancies, for which you will be guaranteed an interview & some work experience

Introduction to Pathway

Health Advisor Roles Available Working out of the new Oldbury 111 Advice Centre

BE THE ONE IN 111

INTERESTED? MORE DETAILS BELOW

Employer: DHU Healthcare - 111 Advice Centre

Job Title: Health Advisor Roles

Skills: No medical background required. You need to be caring & compassionate with a warm and friendly manner. You will be expertly trained in Patient Assessments Location of Vacancies: Oldbury. Number of Vacancies: 20. Hours: Morning/Evening/ Weekend Shifts available

Training Provided by CPC Training Consultants Ltd To cover the following:

Phonetic Alphabet

• Basic IT Skills

Listening Skills

- Information Gathering
- Effective Telephone Communication
- Key Clinical Terms used Within Pathways
- Basic Understanding of how the Human Body

Works and How it Responds to Illness & Injury

In House First Aid Course

Maintaining Mental Health & Personal Wellbeing

Time Management

Resilience Training

Interview with DHU Healthcare

Training is for 2 weeks, Monday to Friday, 10am - 3pm in Oldbury

Floor 2, Bradfield House, Popes

To Book a Place Call

CPC Training Consultants on:

0121 544 0720

Lane B694PA

Please call our Offices to Book on* Subject to availability and spaces







